

# MOVING TO PORTUGAL

We transform services into real experiences

# About Us

Since 2011, we have been dedicated to receiving, welcoming, and directing guests to the best experiences and services in Portugal.

We have a natural drive to please others, by providing not only a highly professional, but also genuine and open-hearted service.





# As such, we:

- O1 Guarantee a great new beginning in Portugal for every member of your family;
- O2 Enhance all your experiences in Portugal, whether on business or leisure;
- Optimize your time as an interface between you and all the services you need;
- O4 Exceed your expectations, always going for the extra mile.

Portugal is our adored country, and we are very eager to guarantee that you like it as much as we do!



# Our values,

# which guide our actions and define our approach, are:



#### Dedication

We do not rest until we make sure that your needs are completely fulfilled throughout your new life, also factoring in your personality, wishes and requests.



#### Collaboration

We are actively engaged in working to promptly address your requirements and guarantee a hassle-free personal experience in Portugal.



#### Quality

We are committed to recommending you the best-suited services, from our extensive local experience.



#### Respect

We respect your background and beliefs and incorporate your specific needs into the services.



#### Innovation

We are very dynamic and proactive, never stopping before a closed door.



## FAMILY

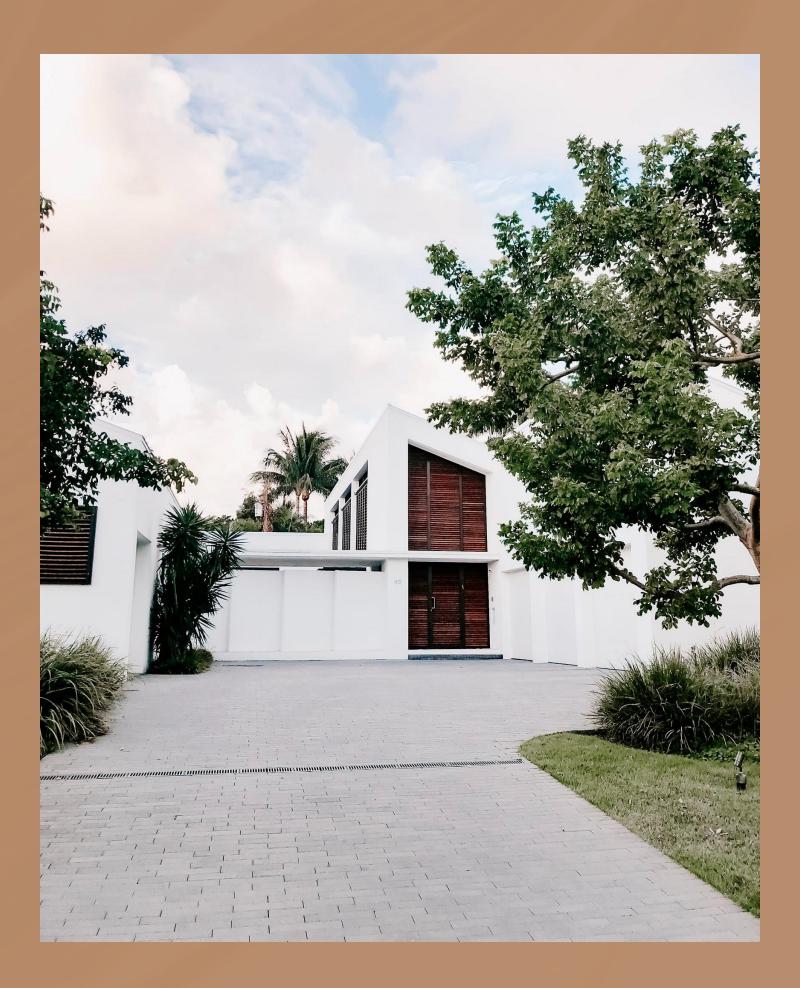
- Help in setting up your everyday life (finding a good cleaner, the best gym, the most important loyalty and discount memberships, the most convenient surrounding stores, or even a gift for a loved one);
- Create a list of best suited doctors and hospitals;
- Support in school selection and in monitoring school affairs and school supplies' purchases;
- Suggest "what to do" in Portugal at any time adjusted to family profile;
- Plan holidays, weekends, book hotels, restaurants or other services.



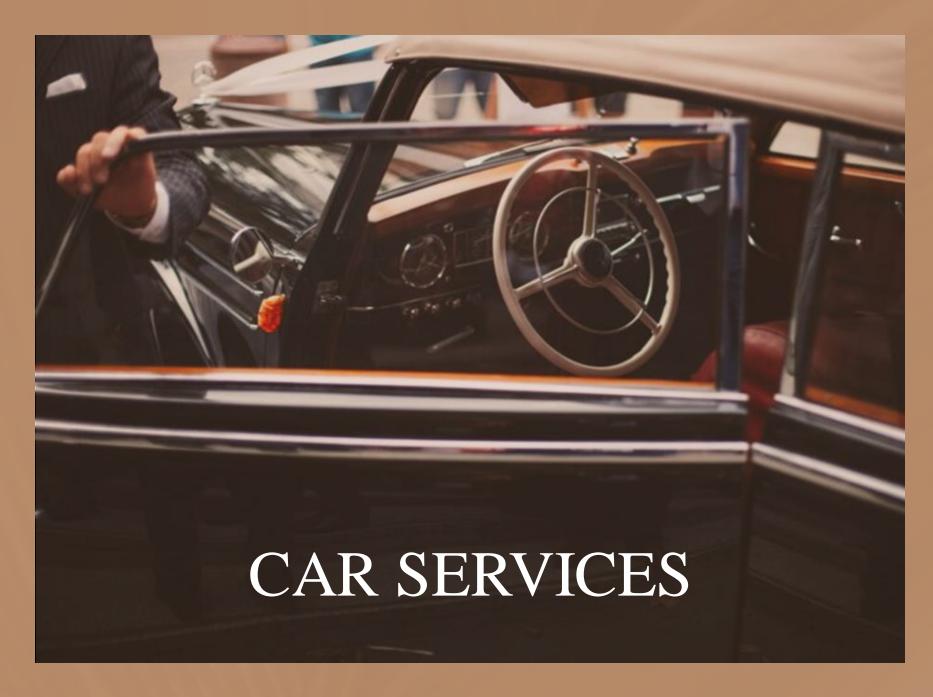


# HOUSE

- Support in finding a house (rental or purchase);
- Take handover of the keys and house documents;
- Contract utility services: Water, Electricity, Gas;
- Contract Home TV, Broadband, SIM cards and landline services;
- Contract home security system;
- Furniture: coordinate for delivery;
- Organize a cleaning company to do initial full deep clean before your arrival;
- Organize house details and goods necessary for your comfort upon arrival;
- Organize grocery shopping for your needs upon arrival;
- Search, interview and select house support staff;
- Train house support staff.







- Organize chauffer driver pick-up Services;
- Car rental or purchase: find the best option to rent or buy.





Create and organize all files (physical and on dropbox)
Family, House, Bank&Insurance and Car.











## OTHER SERVICES - PERSONAL ASSISTANCE ON HOLIDAYS

- This service is totally focused on anticipating needs and on making life easier in accessing the most suited experiences and services.
- We have had the privilege of exceeding expectations from people from all over the world.
- The enormous pride in our country drives us to excel in receiving foreigners so that they have a memorable experience, come back often and even become locals.











# Exceeding expectations is what we live for

We never say no and that's why we got used to doing a little bit of everything. That's why we entered areas completely outside of our comfort zone. We did it with the same joy as a day-to-day service.

We accept every challenge, do our best and our goals are always achieved. Thank you to everyone who challenged us and continue to do so everyday.



#### LISBON - COMPORTA - PORTO - ALGARVE



### HOW CAN WE HELP YOU?

WEARE@AVELINO.PT

<u>WWW.AVELINO.PT</u> +351 914 595 430

THANK YOU!

WE ALSO DO

CUSTOMER SERVICE TRAINING AND CONSULTANCY TO - HOTELS - CLINICS - RESTAURANTS - SHOPS

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